

Village Phone Numbers

Village Hall	715-247-3395
Village Hall FAX	715-247-5790
Police Dept.	715-247-3319
Police Dept. FAX	715-247-5987
Court	715-247-1208
Court FAX	715-247-2475
Public Works	715-247-5555
Public Library	715-247-5228
Library FAX	715-247-5141

Additional Contact Information

Public Service Commission	1-800-225-7729
Utility Billing Questions	715-247-3395
Electric: Xcel Energy	1-800-895-4999
Midwest Natural Gas Company	715-247-5279
Olson Sanitation	715-247-3440
Digger's Hotline	1-800-242-8511
Somerset US Post Office	715-247-3551 1-800-275-8777
Northwest Communications	715-247-5545

Public Works Committee Meeting Schedule

2nd Wednesday - 5:30

Meetings dates and times are subject to change and are posted at the Village Hall and on the village website

Visit the Village website at
www.vil.somerset.wi.us
or the

Somerset Police Department website at
www.somersetpolicedept.com

or

Somerset Library website at
www.somersetlibrary.org

SOMERSET UTILITIES

Village of Somerset
110 Spring Street
PO Box 356
Somerset, WI 54025
Phone: 715-247-3395
Fax: 715-247-5790
Email: info@vil.somerset.wi.us

new resident infobrochure

SOMERSET UTILITIES



Somerset, Wisconsin

Revised: 2/2021

Frequently Asked Questions

- **How frequently will I receive a bill?** You will receive a utility bill monthly on or before the first of the month. Bills will be due on the 20th of each month following the period for which services have been rendered. If the 20th falls on a weekend the bill will be due on the following Monday. A late payment charge will be added to bills not paid within 20 days of issuance. Bills will be sent in the mail or you can sign up to receive bills via email.
- **What charges will be included?** Your bill may include charges for water, sewer, public fire protection and garbage pickup.
- **How much will my bill be?** The amount of your bill will depend upon usage. The bill for an “average” family of three using 5,000 gallons of water a month would be approximately \$125.00.
- **What is the sewer charge based on?** The sewer charge for all customers is based on the actual volume of water used
- **Do I receive a sewer credit for water used to water lawns, fill pools etc.?** If a portion of the water furnished to any customer is not discharged into the sewer system the quantity of such water will be deducted in computing the charge for sewer service provided a meter has been installed to measure such water. The customer must at his/her own expense make necessary changes in the water piping and install couplings so that a meter can be set. Refer to outside water brochure.
- **Am I required to participate in the village garbage pickup and recycling program?** Village ordinance 8-3-1 states that the village will contract with a refuse hauler to have refuse and recyclables picked up from all occupied single and two to four family residences. This ordinance also sets the monthly charge. All occupied single and two to four family residences will be charged monthly for refuse and recycling collec-

tion.




- **Where do I get Refuse & Recycling carts?** Olson Sanitation provides refuse and recycling carts. Contact the Village Hall to request the carts. They will be delivered by Olson Sanitation.
- **Who do I contact with questions about refuse & recycling pickup?** For any pickup problems please contact Olson Sanitation at 715-247-3440.
- **When are refuse & recycling picked up?** Pickup is between 6:00 a.m. and 3:00 p.m. every Monday except in the Somerset Meadows and River Hills developments where pickup is on Thursday.
- **What is the Holiday pickup schedule for refuse & recycling?** Refuse & recycling are picked up on all Holidays. Your pickup day will not change unless you are notified by Olson Sanitation or the Village Hall.
- **How can Utility Payments be made?** Utility payments can be made in person at 110 Spring Street (drop box in front of building) or by mail: PO Box 356 Somerset WI 54025. Payments may also be made by credit card through Government Payment Service either by calling 888-604-7888 or online at www.Allpaid.com. Refer to pay location code: #5334. A fee applies. An automatic payment option is also available. The form is available online or by calling 715-247-3395. Contact the Village Hall for payment options.
- **What do I do with yard waste?** Grass clippings, leaves and bundled cut-up branches are collected by the Department of Public Works (DPW) curbside March through November. Call DPW at 715-247-5555 and provide your address. Place bundled tree branches and brush in less than 4 foot lengths and under 50 lbs. curbside. Leaves and grass must be in compostable bags. Keep yard waste separate from refuse collection

Voter Registration / Photo ID

All residents of the Village of Somerset are required to register and show an acceptable photo ID before they can vote in an election.

- For Election information including registration visit My Vote Wisconsin website, www.myvote.wi.gov

Village Ordinances

- **10-1-34** During a “Snow Emergency” (the accumulation of two or more inches of snow) no person shall park or leave any vehicle on any street in the Village of Somerset.
- **6-2-7** Within 24 hours after the cessation of any fall of sleet or snow, it shall be the duty of the owners and/or occupants ...to keep all sidewalks free and clear of snow and ice for the full width of the sidewalk. 
- All dogs must be licensed. Licenses are available at the Village Hall, 110 Spring Street. You will need to provide proof of rabies vaccination. 
- **6-2-13** All primary buildings are to have posted street addresses. Numbers shall be block style and a minimum of 3” in height. The color of the numbers shall distinctly contrast the color of the coverings they are placed on. Script-style numbers shall not be used as the primary numbering for a parcel. Each required number shall be affixed on the particular building in such a location where it is easily and readily seen by a person of ordinary eyesight on the street upon which the building abuts. 
- **10-1-28(e)** *Winter Parking Restrictions.* No person shall park or leave standing a vehicle or trailer attended or unattended on any street within the Village of Somerset between the hours of 2:30 a.m. and 6:00 a.m. from November 15 through April 1 of the following year.